

Balloon Décor FAQs

1. How far in advance should I book my balloon décor?

We recommend booking as early as possible, especially during peak seasons. Availability is based on scheduling, inventory, and event demand.

2. Do you require a deposit?

Yes. Deposits may be required to reserve event dates, inventory, labor, and installation services. Deposits are governed by the Terms & Conditions.

3. Are deposits refundable?

Deposits are generally non-refundable unless otherwise stated in writing. Please review our Terms & Conditions for cancellation and refund policies.

4. Do you offer delivery and installation?

Yes. Delivery, setup, installation, and breakdown services may be available depending on the event location and package selected.

5. How long do balloon installations last?

Longevity varies based on weather, temperature, sunlight exposure, indoor conditions, and balloon type. We cannot guarantee a specific lifespan for all installations.

6. Can balloons be used outdoors?

Yes, but outdoor installations are subject to weather conditions, heat, wind, rain, and environmental factors that may affect appearance and longevity.

7. What happens if my event venue changes?

Please notify us immediately. Changes to venue location, setup requirements, or event logistics may affect pricing, scheduling, and service availability.

8. Can I customize my balloon design?

Absolutely. We offer custom designs, colors, themes, branding elements, and event-specific décor options.

9. What areas do you serve?

Service areas may vary based on location, travel requirements, staffing availability, and event logistics.

10. Do you provide décor for corporate events?

Yes. We provide balloon décor for corporate events, grand openings, trade shows, conferences, employee events, and promotional activations.

Policy & Account FAQs

11. How do I receive booking updates?

Booking updates may be provided through email, SMS communications, phone calls, customer portals, or other approved communication methods.

12. How do I stop receiving text messages?

Reply STOP to any SMS message from Yuknique. You may also contact customer support for assistance.

13. How do I get help with SMS communications?

Reply HELP to a Yuknique SMS message or contact us through our support channels.

14. Will message and data rates apply?

Standard message and data rates may apply according to your wireless carrier and service plan.

15. What personal information does Yuknique collect?

We may collect information necessary to provide services, process transactions, communicate with customers, administer programs, and improve operations. Please review our Privacy Policy for details.

16. Does Yuknique sell my personal information?

Yuknique does not sell personal information in the ordinary course of business. Please review our Privacy Policy for information regarding data use and sharing practices.

17. How can I request changes to my personal information?

You may contact us using the information provided in our Privacy Policy to request updates or corrections.

18. Why does your website use cookies?

Cookies help improve website functionality, user experience, analytics, and site performance. Additional details are available in our Cookie Policy.

19. Where can I find your legal documents?

Our legal documents are available on the Documents page and include:

- Terms & Conditions
- Privacy Policy
- Cookie Policy
- SMS Disclosure

20. How do I contact Yuknique?

You can contact us through the contact information provided on our website, Privacy Policy, and SMS Disclosure.